



Name of Dog:

Date:

Employee:

Hold Harmless Agreement and Liability Waiver

1. Owner agrees to pay for pet care services provided at the rate in effect on the date pet is checked into PROCESS CANINE for Boarding, Daycare, Training or Grooming. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the period said pet is in the care of PROCESS CANINE. Owner further agrees that the pet shall not leave the facility until all charges due are paid by Owner or proper payment arrangements are agreed upon by both parties. All charges incurred by Owner shall be payable upon pickup of pet, or when billed by PROCESS CANINE at address listed on file.
2. By signing this Agreement with PROCESS CANINE, Owner certifies to the accuracy of all information provided about said pet including any pre-existing health conditions or history of aggression towards any person or any other dog. Owner specifically represents to PROCESS CANINE that, to Owner's knowledge, the pet has not been exposed to any contagious diseases within a thirty day period prior to check-in. During the period of this Agreement, Owner also agrees to notify PROCESS CANINE of any known exposure of pet to a communicable disease including, but not limited to, kennel cough, Canine Papilloma Virus, and Giardia. Owner agrees to withhold pet from attending PROCESS CANINE until pet is symptom-free for a minimum of 10 days or written veterinary clearance is provided. Owner agrees to maintain currency of vaccinations and preventative flea/tick treatment as required by PROCESS CANINE policy. Owner further agrees to be financially responsible for any required treatment for fleas/ticks, if determined necessary by PROCESS CANINE. *PROCESS CANINE reserves the right to deny admittance to Owner's pet for any reason at any time.*
3. PROCESS CANINE shall exercise reasonable care for the pet delivered by the Owner to the pet care provider. Owner recognizes and accepts potential risks involved in an environment where pets co-mingle in groups. Risks include but are not limited to sore joints, punctures, worn paws, broken nails and/or illness. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the pet care provider, to include payment of costs for injury to other animals or damage to facilities caused by the pet.
4. If pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, PROCESS CANINE, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal, and the expenses thereof shall be paid by the Owner.
5. Owner is not to be held liable for any injury their pet may cause to a PROCESS CANINE staff member. PROCESS CANINE employees understand the risks involved of working at a facility for dogs and accept full responsibility for themselves and their actions. However, PROCESS CANINE reserves the right to dismiss any dog for any reason and at any time, including biting or otherwise injuring a staff member.
6. Owner understands that if the pet is left at PROCESS CANINE for a period of five (5) days beyond agreed pick-up date without contact from the owner, or another responsible party, the pet will be considered

abandoned and PROCESS CANINE will assume full care for the animal and take steps necessary to re-home the pet.

7. Owner understands and agrees that PROCESS CANINE will not be liable for problems, damage, or injury caused by or to the pet. Owner understands that PROCESS CANINE is fully insured. Owner releases PROCESS CANINE of any liability arising from the pet's attendance and participation in Boarding, Daycare, Training or Grooming with PROCESS CANINE. Owner releases PROCESS CANINE from all liability arising from transportation of pet.

8. This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and PROCESS CANINE.

9. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

_____ **Pictures:** Pictures are taken of the dogs at Process Canine. Pictures may be posted to our website, social media sites associated with PROCESS CANINE, or used in promotional materials at no compensation to the dog's owner. Do we have permission to use your dog's photo for any of the aforementioned purposes? Yes [] No []

_____ **Flea/Tick Preventative.** Process Canine requires all pets be on year-round flea and tick preventative. Flea collars are prohibited. Any dog found with fleas or ticks will be removed from the play floor, quarantined and treated immediately. Owner agrees to pay for flea bath and Capstar treatment as well as any additional expenses incurred during treatment. We recognize the desire of owners to use natural/herbal flea and tick preventative. You may do so at your own risk, however, your dog will be treated with a Capstar flea treatment if we find fleas on your pet as well as a flea shampoo.

_____ **Random Fecal Testing.** Process Canine will, at random, select one or more dogs each month and test his/her stool for parasites at a local veterinary hospital. If a dog produces a positive fecal test the owner will be notified and the dog(s) will be unable to attend Process Canine until owner shows proof of a negative fecal test.

_____ **Assertion of Risk.** Process Canine believes that the benefits of daycare, boarding and training far outweigh the risks, however, owner understands dog is at risk for injury.

Name of Owner _____ Date _____

Owner Signature _____

Emergency Medical Release Form

In the event of an emergency, Process Canine will attempt to contact you or your Emergency Contact immediately for instructions. If we cannot reach you or your emergency contact and we determine immediate medical attention is needed for your dog, we will seek out care at your designated veterinary clinic. If your regular clinic cannot accommodate your dog, we will seek care at **VCA Great Lakes Veterinary Specialists at 4760 Richmond Rd., Warrensville Heights, OH 44128**. *You will be responsible for any and all costs incurred for treatment.*

I, the owner of _____, understand there are inherent risks involved in bringing my dog to a dog daycare. In the event of serious injury or illness, I hereby give my consent to Process Canine and its employees to act on my behalf in the event that I cannot be contacted. I authorize Process Canine to make decisions regarding the type of medical treatment my dog may need while in the care of a veterinarian. I understand I am responsible for any and all costs incurred related to the treatment of my pet and will fully reimburse Process Canine within 14 days of when treatment was received.

Owner Name _____ Date _____

Owner Signature _____

Kennel Cough Disclaimer

Kennel Cough is a highly contagious respiratory infection that is always a potential risk for your dog when interacting with other dogs. There are many strains of Kennel Cough and the vaccines do not necessarily prevent your dog from contracting it. It is not typically life threatening and is very similar to children catching a cold from other children in daycare, although, can develop into more serious conditions such as pneumonia in certain dogs. Senior dogs and puppies are the most vulnerable to catching kennel cough.

The Bordatella vaccine is the best defense you can give your dog for the prevention of kennel cough, however, it is still possible your dog can catch kennel cough even with the vaccination.

Process Canine takes kennel cough very seriously and any dog exhibiting symptoms of illness is immediately quarantined. Symptoms of illness can include coughing, vomiting, lethargy, eye discharge and loss of appetite.

I have read the Kennel Cough disclaimer and understand my dog may contract kennel cough while in care of Process Canine and that this risk is a part of socializing my dog. I agree to not hold Process Canine responsible if my dog contracts kennel cough. Furthermore, I agree to keep my dog out of the Process Canine facility if he/she is exhibiting any symptoms of illness.

Owner Name _____ Date _____

Owner Signature _____

Health and Vaccination Certification

Does your dog have any allergies? Yes [] No []

Details: _____

Is your dog on any medication? Yes [] No []

Details: _____

Flea preventative: _____

Heartworm preventative: _____

Date last given: _____

Date last given: _____

Is your dog allowed to have treats at daycare? Yes [] No []

Does your dog have any dietary restrictions? Yes [] No []

If yes, describe: _____

Any other health concerns: _____

Veterinary/Clinic Name: _____ Phone: _____

Veterinarian: _____

All Process Canine clients **must show proof of and be current on the following vaccinations: Rabies, Bordatella (kennel cough), and Distemper. All dogs must also receive monthly flea/heartworm preventative AND have proof of a negative fecal sample within the past 3 months.**

You may submit a paper copy, email us a copy (Amanda@processcanine.com), or have your veterinarian fax (fax number) us. Process Canine will follow up with your veterinarian to be sure your dog stays up to date on vaccines. If there is a lapse in vaccinations, your dog will be denied entrance into the facility until vaccines are administered.

**If your dog has an alternative vaccination protocol, please include a written note signed by your veterinarian. We will require proof of a veterinarian-administered antibody titer for each vaccine required at regular intervals.*

I certify my dog, _____, is in good health and has not been diagnosed with any communicable disease within the past 30 days.

Name of Owner _____ Date _____

Owner Signature _____



New Client Information

Owner Name _____

Address _____ City _____ State _____ Zip _____

Primary Phone _____ Secondary Phone _____

Work Phone _____ Email _____

Emergency Contact _____ Emergency Contact Phone _____

Which services are you interested in at Process Canine? _____

Dog's Name _____ Breed _____

Age _____ Color/Markings _____ Male/Female _____ Spayed/Neutered _____

If not spayed/neutered, do you intend to spay/neuter? Yes No

If yes, when?

Has your dog had any professional obedience training? Yes No

If yes, please describe:

How long have you owned your dog? _____

Has your dog ever bitten another dog? Yes No

Has your dog ever bitten a human? Yes No

Has your dog ever been dismissed from another daycare/boarding facility? Yes No

Is your dog resource possessive (ex: guards food, humans, toys, personal space)? Yes No

If yes to any question, describe:

Anything else we should know about your dog's behavior:

**Your answers do not automatically prohibit your dog from attending daycare or boarding.*